# Community Resource Access

Housing stability depends in part on whether people can reach the services that support it. CalCyber.org proposes shared technology and cybersecurity infrastructure to help community organizations deliver those services and make them easier to find.

## The access gap

People seeking shelter, food, or health care often have to contact multiple providers. Smaller nonprofits and community organizations also need the staff time and technology to maintain accurate listings, coordinate referrals, and protect sensitive information.

## The proposed approach

Public agencies and philanthropy would fund common technology and operational support for existing community organizations. CalCyber.org would help providers maintain current service information and use secure tools. A mobile-friendly platform would help people find services and contact providers, with assisted access through participating organizations.

## Privacy and public accountability

Design for public browsing without an account. Collect only information needed to handle a referral, limit access by role, and use aggregate reports for public oversight wherever possible. Participating organizations would define who updates information and how often.

## Test the model locally

Start in one service area with a defined group of shelter, food assistance, and health care providers. Compare pilot results with baseline measures for time to reach a provider, completed referrals, and staff time spent coordinating referrals. Findings would guide whether to expand into transportation coordination, education, or workforce services.

**CalCyber.org | info@calcyber.org**